THANK YOU FOR JOINING CSS AND NDS IN SERVING FAMILIES, CHILDREN, AND OTHERS IN NEED THROUGH FAITH-FILLED COMPASSION ROOTED IN THE CATHOLIC FAITH.
LETTER FROM JAMES AMATO, MSW, SECRETARY FOR CATHOLIC HUMAN SERVICES

Dear Friends,

In this report, you will see the collective impact from both Catholic Social Services (CSS) and Nutritional Development Services (NDS). Both of these organizations sit under the umbrella of the Secretariat of Catholic Human Services of the Archdiocese of Philadelphia. By showing the impact of both organizations, we display the full effect of your support to respond to people’s material, relational, emotional, and spiritual needs.

As you will see, together, we have made a positive change in **over 639,000 lives** throughout Philadelphia and the surrounding counties in 2021. The impact of the peak pandemic times on families’ health and financial security remained an overarching concern. As a result of your continuous support and unending prayers, we expanded our reach in 2021, which was beyond our greatest expectations. For that, we are incredibly grateful.

This expansion of our reach included a significant increase in our community and child nutrition food resource programs, sponsored and supported by Nutritional Development Services, and an increase in the direct financial support for families to avert evictions and keep utilities working. Furthermore, our residential programs serving seniors, the intellectually disabled, the homeless, and at-risk youth continued operations, ensuring safety, supervision, and consistency for those we are privileged to serve.

The diverse needs of our neighbors are met because of your generosity. You are a blessing to the families and individuals being impacted each and every day. You have chosen to support our mission of feeding, affirming, assisting, and advocating for individuals, families, and communities.

May we all strive to continue living each day with the compassionate love and charitable spirit of Christ. Thank you for providing help and creating hope for a brighter tomorrow for so many in need.

Sincerely,

JAMES T. AMATO, MSW
SECRETARY FOR CATHOLIC HUMAN SERVICES
ARCHDIOCESE OF PHILADELPHIA
THANK YOU FOR HELPING US IMPACT THE LIVES OF HUNDREDS OF THOUSANDS OF PEOPLE. WE COULDN’T DO IT WITHOUT YOU.

CATHOLIC SOCIAL SERVICES CORPORATIONS

- Catholic Charities of the Archdiocese of Philadelphia
- Catholic Clinical Consultants
- Catholic Community Services (Community Umbrella Agency)
- Catholic Housing and Community Services
- The Communities of Don Guanella and Divine Providence
- St. Edmond’s Home for Children

The following fund operations of the above corporations:

- St. Francis & St. Vincent Homes for Children
- St. Gabriel’s System (ceased operations 12/1/20)
- Saint John’s Hospice

NUTRITIONAL DEVELOPMENT SERVICES PROGRAMS

- National School Lunch and Breakfast Program
- Residential Child Care Food Program
- Special Milk Program
- Child and Adult Care Meal Program
- Seamless Summer Program
- Community Food Program
PROVIDING HELP, CREATING HOPE, AND FEEDING IN 2021

These are the stories of your impact.

Through our NDS partnership, staff at SOUTHWEST PHILADELPHIA FAMILY SERVICE CENTER and BUCKS COUNTY FAMILY SERVICE CENTER served those facing hunger in the community amid back-to-back snowstorms. They handed out food, diapers, and other goods to help individuals and families make it through the frigid temperatures.

“I really did think the weather would be a deterrent,” admitted Lizanne Hagedorn, Assistant Director of NDS. “It’s a statement of how the need is so real for people.”

| February 2021

MARTHA’S CHOICE MARKETPLACE in Montgomery County launched its newest initiative in 2021, Martha’s Community Farm! The farm grows produce, flowers, and other items to support clients of Martha’s Choice Marketplace and the network of CSS food pantries. This new community-based response ensures Catholic Social Services can continue providing help and hope to our neighbors in need.

“The farm has allowed us to expand so we can invite more people to come and participate,” said manager Patrick Walsh. “It’s this amazing occasion to do more in bringing people together from all over the place for something that’s really worthwhile — helping to grow food, and then getting that food to those who need it in a way that’s dignified and respectful.”

| June 2021

VISITATION HOMES received a generous amount of donations and gifts over the December 2020 holiday season. Many of these were essential goods for the women, children, and families we serve. The gifts included nonperishable food items, paper goods, kitchen appliances, and games and toys for the children. Visitation Homes provides affordable housing and supportive services for women with children transitioning from homelessness to independent living and self-sufficiency. Our residents were overjoyed with your kindness!

| December 2020

On April 15, 2021, ARCHBISHOP NELSON PEREZ and the students at CASA DEL CARMEN PRESCHOOL ACADEMY celebrated the Week of the Young Child with a virtual reading session. Week of the Young Child celebrates early learning, young children, their teachers, families, and communities. The children loved hearing their favorite book read by this special guest!

| April 2021
For the first time since the beginning of the COVID pandemic, CATHOLIC HOUSING AND COMMUNITY SERVICES’ senior centers opened their doors in June 2021 to welcome back clients. At Norris Square Senior Community Center, 30 seniors came to celebrate the reopening. These community centers truly act as second homes for their neighborhood clients, offering social activities, physical exercise, art and music classes, meals, and direct assistance in applying for benefits.

“This is a great moment,” said Andrea Lopez, Norris Square Senior Community Center regular. “I am very happy. I need this community.”

| June 2021

September is National Recovery Month, and dozens of supporters gathered at MERCY HOSPICE for a walk to support addiction recovery. The clients, staff, and supporters of Mercy Hospice and Women of Hope, two of CSS’s ministries that support women facing addiction, homelessness, and mental health challenges, walked through downtown Philadelphia in September 2020. The walk began with a blessing from Bishop John McIntyre and was punctuated with encouraging honks from drivers; all which sent a positive message that showed people in recovery as happy, functioning, and part of society.

“We bond together. Recovery is hard, and this is a way to know you’re not alone” — Marcey Canalichio, certified care specialist at Mercy Hospice

| September 2020

NDS hosted a food distribution at HOLY INNOCENTS PARISH in Philadelphia on April 24, 2021, the tenth such giveaway hosted by the agency since October 2020. More than 1,080 meal boxes were given out, filled with fresh produce, meat, and dairy products. Since October 2020, NDS has handed out over 5,000 meal boxes and 56,000 student meal kits to families and students struggling with food insecurity during the pandemic.

| April 2021

On March 6, 2021, NDS hosted a food drive at OUR LADY OF THE FATIMA’S CATHOLIC OUTREACH CENTER. Community members came out to volunteer, including Boy Scout Troop 219 and Bensalem Councilman Ed Tokmajian. The volunteers worked hard to distribute 450 meals for students along with over 500 Farmers boxes to families in Bucks County.

| March 2021

WITH YOUR HELP, WE CAN CONTINUE OUR CRITICAL WORK THIS YEAR!
CSS & NDS FINANCIAL OVERVIEW 2021
Year ending June 30, 2021

REVENUE

GOVERNMENT FUNDING $107,058,573
- Phila Dept of Human Services | Community Behavioral Health
- PA Office of Developmental Programs | PA Dept of Education
- Phila Corporation for Aging | US Department of Agriculture
- Other governmental contracts

ARCHDIOCESAN SUPPORT $23,333,606
- Catholic Charities Appeal | Trust Fund Disbursements

GRANTS, DONATIONS & BEQUESTS $7,166,516
- Connelly Foundation | Catholic Foundation of Greater Phila
- Catholic Charities USA | United Way | Others

FEES FOR SERVICE $5,553,609

TOTAL SOURCES OF REVENUE $143,112,304

EXPENDITURES

DEVELOPMENTAL PROGRAMS $66,249,724
- The Communities of Don Guanella & Divine Providence
- St. Edmond’s Home for Children | Community Day Programs

YOUTH SERVICES $25,661,546
- St. Francis & St. Vincent Homes | St. Gabriel’s System
- Catholic Community Services | Foster Care & Adoption

NUTRITIONAL DEVELOPMENT SERVICES $23,063,749
- Community Food Program | Child Nutrition Programs

COMMUNITY-BASED SERVICES $12,203,915
- Family Service Centers | Immigration Legal Services
- Out of School Time Programs | Real Alternatives
- School Social Work

CATHOLIC HOUSING & COMMUNITY SERVICES $8,574,426
- Parish Eldercare Programs | Senior Housing
- Senior Community Centers | In-Home Support Services
- St. Mary’s Residence

HOUSING & HOMELESS SERVICES $7,358,944
- St. John’s Hospice | Good Shepherd Program | Mercy Hospice
- McCauley House | Visitation Homes | Women of Hope

TOTAL EXPENDITURES $143,112,304

TOTAL FULL-TIME EQUIVALENTS (FTES): 1,647
CHS COMMUNITY IMPACT IN 2021
SERVICES ADMINISTERED BY CSS

35,300 households received GROCERIES
6,268 people served through PARISH SOCIAL SERVICE HUBS
3,905 clients received PREGNANCY and PARENTING SERVICES

8,467 parents that received BABY CARE ITEMS
8,372 PERSONAL CARE and FEMININE HYGIENE PRODUCTS distributed
164 people connected to STABLE and AFFORDABLE HOUSING

310 seniors residing in AFFORDABLE HOUSING FACILITIES
300 people experiencing homelessness that were given SHELTER

5,872 seniors served in SENIOR CENTERS and PARISH PROGRAMS
502 youth served in AFTER SCHOOL and SUMMER CAMP
386 youth served in GROUP HOMES

821 IN-HOME SERVICES to dependent and at-risk children and youth
507 people received RENT, MORTGAGE, and UTILITY ASSISTANCE

MEALS DISTRIBUTED BY NUTRITIONAL DEVELOPMENT SERVICES

6,354,652 MEALS served by the NDS Federally Funded Child Nutrition Programs
2,210,880 MEALS served by the Community Food Program
= 8,565,532 total NDS MEALS SERVED

TOTAL NUMBER OF INDIVIDUALS IMPACTED BY CHS IN 2021

190,794 clients + 400,667 family beneficiaries + 48,502 children = 639,963 individuals whose lives were POSITIVELY IMPACTED (295,890 more than 2020)
### CATHOLIC SOCIAL SERVICES BOARD OF DIRECTORS

**OFFICERS**

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>President</td>
<td>Most Rev. John J. McIntyre – Auxiliary Bishop, Archdiocese of Philadelphia</td>
</tr>
<tr>
<td>Executive Vice President</td>
<td>James Amato, MSW – Secretary for Catholic Human Services</td>
</tr>
<tr>
<td>Secretary</td>
<td>Yemele Ayala – Sr. Director of School Support Services, Aspira Inc. of PA</td>
</tr>
<tr>
<td>Treasurer</td>
<td>Maura B. Kelly, CPA – Chief Financial Officer, Pinnacle Realty Services</td>
</tr>
</tbody>
</table>

**MEMBERS**

- Matthew B. Aaron – President & CEO, Special Olympics of Pennsylvania, Inc.
- Nancy Anderson – Director (retired) Risk Mgmt. & Compliance, Nazareth Hospital
- Robert F. Byrne – Director of Operations, Philadelphia Interfaith Hospitality Network
- Daniel Connelly – Director, Econsult Solutions, Inc.
- Ruben David – Project Director for Public Safety Capital Program of Philadelphia (retired Civil Engineer)
- Jacqueline J. Delaney – Chair, Board of Directors, Malvern Retreat House
- Donald Friel – Executive Vice President, Holy Redeemer Health System
- Rev. Thomas Higgins – Pastor, Holy Innocents Church (Philadelphia)
- Gertrude (Trudy) Jackson – Assistant Vice President, Cigna Insurance Company of Philadelphia (retired)
- Dennis T. Kennedy, Ph.D. – Associate Professor, Business Administration, LaSalle University
- Lorraine M. Knight – Director (retired), Nutritional Development Services
- Robert J. Macri – Managing Director (retired), J.P. Morgan Chase & Co.
- Susan McCracy – Nursing Home Administrator, St. Ignatius Nursing Home
- John W. Meacham, CEO/Administrator (retired), St. Ignatius Nursing & Rehab Center
- Mark P. Nessel Senior Vice President/COO, Virtua Our Lady of Lourdes Hospital
- Sr. Kathleen Schipani, IHM – Director, Office for Persons with Disabilities & Deaf Apostolate
- Thomas P. Sholes – Chief Strategy Officer, BNY Mellon / Pershing
- Patricia R. Urrunaga – Senior Manager Controllers Team, Pfizer Inc./Wyeth Pharmaceuticals
- Martha Wilbur – Hospitality Coordinator, AbbeyFest Ministries

### NDS BOARD OF DIRECTORS

**OFFICERS**

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vice-President, (Ex officio)</td>
<td>Mr. James Amato - Secretary for Catholic Human Services, Archdiocese of Philadelphia</td>
</tr>
<tr>
<td>Secretary</td>
<td>Mrs. Suzanne Santoro Robinson - Director of Alumnae, Sacred Heart Academy</td>
</tr>
<tr>
<td>Treasurer</td>
<td>Ms. Rosalind W. Sutch, CPA, MT- Partner &amp; Chief Growth Officer, Drucker &amp; Scaccetti, P.C.</td>
</tr>
</tbody>
</table>

**MEMBERS**

- Mr. Sean-Tamba Matthew, Esq. – Shareholder, Stevens & Lee
- Mr. Keith T. Morris, RJFS, MCMG – Partner, Managing Director, Morris Capital Management Group
- Dr. Stephen J. Porth – Professor, Haub School of Business, St. Joseph’s University
- Mr. Thomas P. Forkin, Esq. – Deputy Director, PPR, City of Philadelphia
- Ms. Erica S. Wilson, Esq. – Partner, Troutman Pepper
- Mr. Richard Van Fossen, Jr. – Fundraising, Cabrini Asset Management
- Mr. Raymond Tarnowski – Retired President, Philadelphia Warehousing & Cold Storage
United in our common call as children of one God and Father to serve our brothers and sisters in need and build a just and compassionate society.